

# STEP 3

Decide on what it is you would like your system to achieve or to do.



## CONSIDER THE FOLLOWING POSSIBILITIES:

ACTION	FURTHER DESCRIPTION	USE THIS COLUMN TO RECORD WHAT YOU WOULD LIKE YOUR SYSTEM TO ACHIEVE
Apply a potentially more equitable approach to distributing resources	Based on objective and comparable information, addressing the uneven and unequal provision of social protection across social groups and	
Increase responsiveness and inclusiveness of interventions	To serve the chronically poor, serve those structurally vulnerable to poverty and respond to individual shocks, such as job loss, disability, child bearing, old age, or large crises (for example natural disasters or conflict)	
Ensure universal coverage and support implementation of the Social Protection Floor	Potentially coordinating social assistance and social insurance	
Build a stronger link to complimentary institutional frameworks and wider social and economic policies		
Increase transparency and accountability	Since program information can be more easily shared and compared	
Improve the 'image' of social protection	As citizens better understand their entitlements	
Increase knowledge on poverty and vulnerability	Based on the access to the large amount of information available	

## FROM AN OPERATIONAL PERSPECTIVE

ACTION	FURTHER DESCRIPTION	USE THIS COLUMN TO RECORD WHAT YOU WOULD LIKE YOUR SYSTEM TO ACHIEVE
Facilitate oversight of multiple schemes	And report to policy makers	
Improve budget planning		
Model and test policy changes		
Decrease the burden on staff	For example, less paperwork, less manual reporting etc	
Decrease the burden on potential applicants	E.g. applicants can apply for several programs at once, fewer documents needed, information on entitlements will be better coordinated.	
Avoid duplication of efforts by establishing a common entry point	Often data collection results in a duplication of efforts	
Establish common systems across all schemes	For example: Payment systems, grievance mechanisms etc. A common system increases efficiency and saves money	
Better manage error and fraud and monitor multiple payments	Keep track of who is receiving what	
Further digitize service delivery	Potentially you could reach out to citizens in new ways e.g. via mobile phones	
Offer complimentary interventions	To multiple disadvantaged households	
Enable beneficiaries to transition between schemes	As their circumstances change	
Establish more effective emergency responses and context based services	For example, by directing additional payments to social protection recipients in areas affected by an emergency for a limited period	